



Technical Assistance

To support **problem resolution** ASN provides **on-line expertise** and related service. Technical assistance covers support for **Severity 1, 2 & 3** issues

Remote Connection

Remote log-in to your network by ASN technical experts to analyse and diagnose faults

Hotline Support

Direct telephone and email access with ASN's Technical Support Centre

On-site Intervention

ASN technical personnel on site when no more solution remotely