



Hardware Repair

Service Features

Single point of contact

Logistics fully managed by ASN

12 months warranty on repairs

Parts checked for firmware and software compatibility

For non-warranty repairs, annual service and single billing are available

The Service includes



Arrange the collection of the faulty unit



Repair of faulty item



Packing and shipping back to the customer



Hardware Repair

Additional Service Options

Fast Replacement

*Option to reduce
turnaround time*

The replacement unit is sent within 3 working days from the date of reception of the faulty item.

Enhanced option for immediate swap

ASN exchanges the faulty item **immediately after receiving the request from the customer**. The replacement unit is sent by ASN within 3 working days. Faulty unit must be returned to ASN without delay.

Advanced Replacement

- On-site ideal spare levels are maintained -